



University Council

**Information Technology Committee
Goals for the UC year ending August 31, 2019**

Goal	Priority Number	How Will Goal Be Measured?
Make recommendations about issues involving identity management and access to a variety of campus systems, including whether to implement multi factor authentication.	1	Committee issues report with recommendations regarding electronic access to various campus systems.
Make recommendations about how to implement a recurring and sustainable laptop and technology refresh program for all campus employees.	2	Committee issues recommendations for a recurring and sustainable laptop and technology refresh program for campus employees.
Make recommendations about how to improve effective communication between the IT department and users, including a lab portal, improvements to Footprints, and chatbot help.	3	Committee issues recommendations about how to improve effective communication between the IT department and users.
Explore issues regarding network space/storage, including the relationship with UA's official retention policy, and draft recommended guidelines.	4	Committee issues recommendations about network space/storage.